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Increasing Productivity in a Diverse Workplace

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Boost Productivity by Understanding Cultural Differences

This presentation is for those
who work with a culturally diverse staff or serve a diverse customer base
in the US and globally

Successful organizations of the 21st century require leaders who understand global diversity. This calls for new HR leadership competence – cultural competence. Working effectively across cultures ensures that business interactions have successful outcomes – deadlines are met, projects move forward, relationships are built, customers are satisfied, and talents do not go to competition.

To be an HR leader, you need to understand what motivates people other than yourself. Human resource managers need to understand how cultural values affect business dimensions such as

- Working in teams
- Dealing with conflict
- Concepts of time
- Performance expectations
- Knowledge transfer
- Recruitment
- Communicating virtually, language, and more

As a result of this fast paced, interactive, and entertaining program, the audience will gain strategies, tactics, tools and tips on issues such as

- How to predict areas of potential conflict
- Strengthen employee retention
- Hire the right people
- Increase customer satisfaction
- Improve performance, and more.



Programs are customized by industry and individual needs